

# Centralized Services at DHS

**If you need:**

**You can apply:**

<b>Emergency Assistance</b> for Rent, Food, Eviction Prevention or Housing	In person at 691 St. Paul St.
<b>Temporary Assistance</b> (Cash Benefits)	In person at 691 St. Paul St.
<b>Supplemental Nutrition Assistance Program (SNAP)</b>	Online at – <a href="http://www.mybenefits.ny.gov">www.mybenefits.ny.gov</a>
	Call 753-6960 to have an application mailed to you.
	In person at 691 St. Paul St.
<b>Medicaid</b>	
<ul style="list-style-type: none"><li>If you are under age 65 and not disabled, you can call:</li></ul>	NAVIGATOR: Coordinated Care Services Inc. at 613-7662
	NAVIGATOR: Legal Assistance of Western New York at 1-855-250-7748
	New York Medicaid Choice at 1-800-505 -5678
	Online at <a href="http://healthbenefitexchange.ny.gov">http://healthbenefitexchange.ny.gov</a>
	Call 753-6960 to have an application mailed to you.
<ul style="list-style-type: none"><li>If you are 65 years old or disabled</li></ul>	Call 753-6960 to have an application mailed to you.
	Go to <a href="http://www.health.ny.gov">New York State Department of Health</a> web site.
<b>Emergency Utility/Fuel Assistance</b>	
<ul style="list-style-type: none"><li>Temporary Assistance case is active.</li></ul>	Call 753-2750 / or you can contact them by email at: <a href="mailto:dfa2a26.sm.TA.Customer.Service@dfa.state.ny.us">dfa2a26.sm.TA.Customer.Service@dfa.state.ny.us</a>
<ul style="list-style-type: none"><li>Temporary Assistance case is pending.</li></ul>	Call 753- 2780 / or you can contact them by email at: <a href="mailto:dfa2a26.sm.monroe.intakell@dfa.state.ny.us">dfa2a26.sm.monroe.intakell@dfa.state.ny.us</a>
<ul style="list-style-type: none"><li>Temporary Assistance case is not active or pending.</li></ul>	In person at 111 Westfall Rd (Call 753 – 6477 for more information).
<b>Home Energy Assistance Program (HEAP)</b>	
<ul style="list-style-type: none"><li>Receiving Temporary Assistance</li></ul>	Call 753-2750 / or you can contact them by email at: <a href="mailto:dfa2a26.sm.TA.Customer.Service@dfa.state.ny.us">dfa2a26.sm.TA.Customer.Service@dfa.state.ny.us</a>
<ul style="list-style-type: none"><li>Not receiving Temporary Assistance or Supplemental Nutrition Assistance Program (food stamp) benefits.</li></ul>	Call 753-6477
<ul style="list-style-type: none"><li>Receiving SSI (not receiving Temporary Assistance) and has an active Supplemental Nutrition Assistance Program(food stamps) case which is handled at our 111 Westfall Rd Office</li></ul>	Call 753-6388 / or you can contact them by email at: <a href="mailto:dfa2a26.sm.monroe.MA-SSI@dfa.state.ny.us">dfa2a26.sm.monroe.MA-SSI@dfa.state.ny.us</a>
<ul style="list-style-type: none"><li>Receiving Supplemental Nutrition Assistance Program (food stamps) benefits at Westfall Road and are not receiving Temporary Assistance or SSI</li></ul>	Call your worker
<ul style="list-style-type: none"><li>Receiving Supplemental Nutrition Assistance Program (food stamps) benefits from Team 41 (Community SNAP) located at our St Paul St office and are not receiving Temporary Assistance or SSI.</li></ul>	Call 238-8620
<b>Day Care</b>	Call 753-6960 to have an application mailed to you.
<b>Replacement Benefit Cards</b>	Call 753-6006